# **Our Values and Guiding Principles**

---- G. Englmayer Quality and Environmental Policy

# G. Englmayer

#### **Customers**

We promise: Service - that excites. Logistics - totally personal.

Service 

systematic development and improvement; fulfillment of individual customer requirements

Service Orientation → personal care; professional and unique solutions

Implementation → on schedule. confidential. totally personal.

#### **Environment**

We are committed to our environment and make a sustainable contribution to improving the quality of life.

Cycle 

resource and energy efficiency, reuse and recycling, environmentally friendly disposal

Influence 

continuous improvement of performance and impact on the environment, minimize ecological footprint

Consideration → in decisions and actions, we take our surroundings into account

### **Employees**

Competence

We unfold our potential together to be successful in the future.

Values → achieving goals with respect, fairness, open communication

and trust

turning theory into practice; promoting the professional and personal development of our employees

Protection > safety and health of our employees comes first

# Partners / Suppliers

We rely on long-term cooperation and shared success with our suppliers and partners.

Selection → economically healthy companies meet our standards

Interaction → successful collaboration is based on respect, clear agreements and mutual trust

Development → learning from and with each other continuously improves our competitiveness

# Society / State

We connect people, cultures, economy and state.

Responsibility 

securing jobs; compliance with legal regulations, standards and self-commitments

Culture 

honesty, diversity and equal opportunity as fundamental ethical principles; support of social projects

Commitment → focus on regionalism and sustainable action

#### Owner

We secure our future through independence and long-term success strategies

Principle → family as role model, connected across generations

- now and in the future.

Foresight  $\rightarrow$  considering opportunities and risks, acting resiliently

- for maximum potential

Success → free in decision-making, independent in implementation

- our strategy

